

COMMONWEALTH OF VIRGINIA COUNTY OF HENRICO

RFP 22-2290-2EMF Streaming Video Services Questions and Answers February 11, 2022

1. Clarification requested for Sec.II.A.6

Please confirm it is acceptable to provide "Free access for all users (via Android, iPhone and desktop computers) through a web browser for patrons to subscribe in order to have access to videos." We just want to clarify that the mobile access doesn't technically have to be an "app" but access through a mobile browser on a mobile device is acceptable.

Answer: Yes, that is acceptable

2. Clarification on Sec.V.R

We will provide a product and service to meet the scope of service, but we would maintain ownership (all rights, title and interest) of our existing technology product (e.g., computer programs and/or applications), and not grant unlimited rights use, duplicate or modify our product. Can you advise on the best way for us to make this clear?

Answer: Offerors can list this in Tab 7 - Exceptions of the RFP